

Guide to thinking through Essential Services and Critical Systems through 5 lenses – a worked example

Determining the critical systems that underpin the delivery of your organisation's essential service(s) can be complex. The following provides a 5 lens model to consider as you document the thinking through of the essential services and ultimately the critical systems you will select to be included in scope for GovAssure. In this example we follow one essential service through each lens, but we recognise that organisations are likely to have many essential services, so the first step will be to prioritise your organisation's essential services.

